HOULTON BAND OF MALISEET INDIANS Job Description

Tribal Digital Navigator

Approved by Council: 02/27/2024

Search Reopened

STATUS: PART TIME- 20HRS: 1-year funding

SUPERVISED BY: Tribal Administrator

SALARY RANGE: \$21.16

ROLE: The Tribal Digital Navigator will assist community members with internet adoption and the use of computing devices. Provide one-on-one, ongoing assistance to connect residents to affordable internet, devices, digital skills training, and Affordable Connectivity Program application support.

POSITION RESPONSIBILITIES:

- Familiarity with the National Digital Equity Center's (NDEC) catalog of classes, as well as its programs and services.
- Ability to assist with joining the NDEC Partner Onsite Class.
- Ability to teach individuals how to perform basic digital skills.
- Understanding of the nuances of applying to the FCC Affordable Connectivity Program and the ability to coach eligible individuals in choosing an ISP that will meet their connectivity needs.
- Professional training opportunities as it pertains to performance duties.
- Travel is required as a part of the position.
- Other duties as assigned.

MINIMUM QUALIFICATIONS:

- Resident of the Houlton Band of Maliseet Indian's community.
- The ability to guide and teach individuals to learn basic digital skills.
- A passion for breaking down the digital divide within their community
- Excellent communication skills, compassion, and patience.
- Ability to establish appropriate boundaries with clients.
- Maintain a courteous and professional manner
- Maintain high aesthetic and technical standards for work.
- Represent themselves and NDEC appropriately.
- Follow the NDEC code of conduct, mission, vision and purpose.
- Reliable transportation
- Ability to pass a DMV, DHHS, State and Federal background checks, and a urine drug screen.

Responsibility for Safety and Health:

Every employee is responsible for safety and the prevention of accidents and injuries. Successful job performance depends on attention to safety issues.

Physical Requirements:

Physical Abilities

F	N (Not Applicable)
O	O (Occasionally) up to 2 hours a day
F	F (Frequently) 2-6 hours a day
O	C (Constantly) over six hours a day
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Complete job description, listing duties and qualifications and HBMI applications are available for download at our web site www.maliseets.com. Application are available at the front desk of the Administration Building or have one mailed to you by contacting the receptionist at the Tribal Administration Office at 532-4273 or e-mail hreemaliseets.com. If selected for employment you will be subject to Alcohol and Drug testing. If you fail the Alcohol or Drug testing any offer of employment will be withdrawn by HBMI.

Applications will be accepted until close of business on May 13th, 2024.

TO APPLY:

Submit an application to: Houlton Band of Maliseet Indians Attn: Jessica Huff 88 Bell Road Littleton, Maine 04730

The HBMI practices Indian Preference to qualified Native Americans in accordance with Public Law 93-638 and is an Equal Opportunity/At-Will Employer.